



# MyRaceGate App Guide

DOWNLOAD THE APP

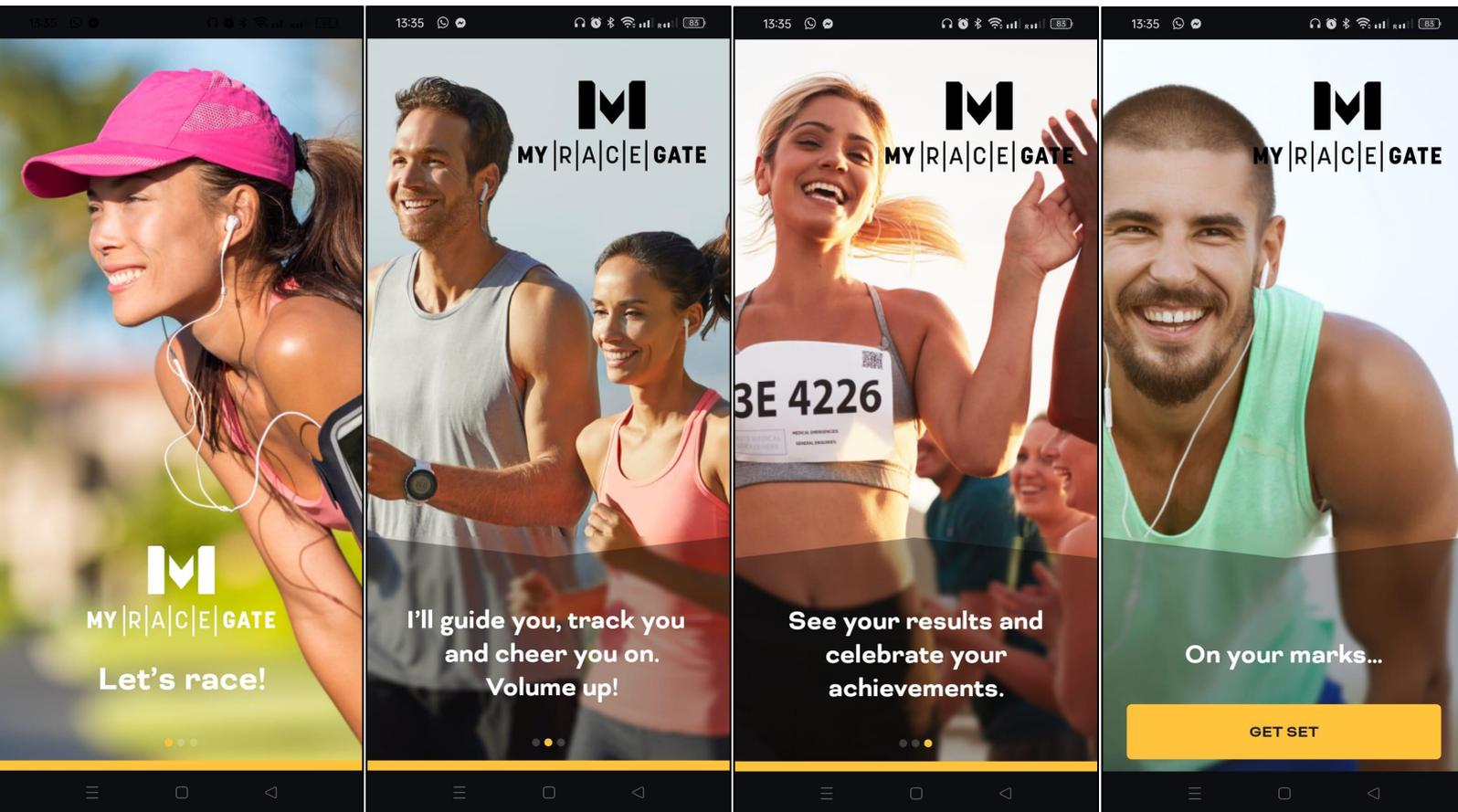


## MyRaceGate





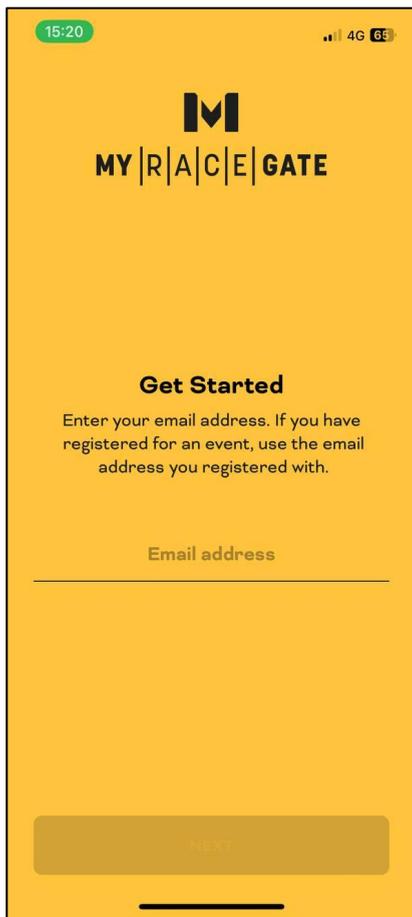
## BROWSE THROUGH ONBOARDING PAGES



Swipe left until you see the button  
“GET SET”. Click on it.



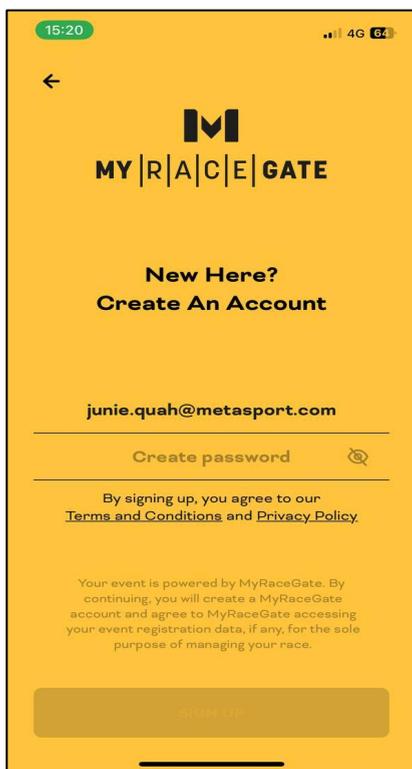
1



## ENTER YOUR EMAIL ADDRESS

Use the **SAME** email you used to register for the race, in **small letters**.

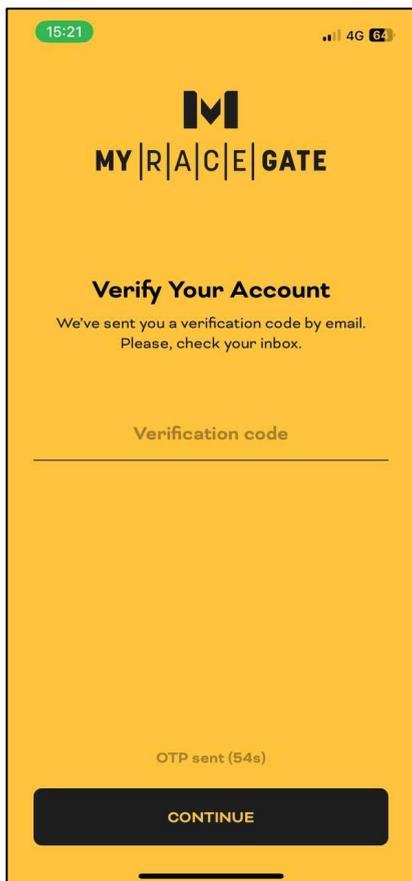
2



## CREATE YOUR PASSWORD



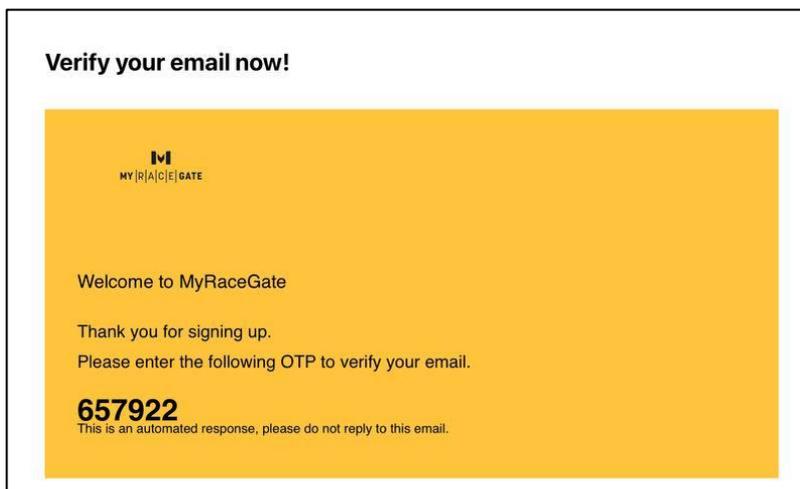
3



## VERIFY YOUR ACCOUNT

Go to your email to check the verification code sent.

You should see this email from [noreply@myracegate.com](mailto:noreply@myracegate.com)





4

8:58 5G 74%

←

**M**  
MY|R|A|C|E|GATE

**Confirm Your Details**  
Please click on them to edit if needed.

First Name

Last Name

Gender

DD.MM.YYYY

+65 Phone number

LET'S GO

## COMPLETE YOUR USER PROFILE

Fill in your first name, last name, gender, date of birth and phone number.\*

\*This information is needed for your ranking.

5

7:33 5G 100%

MY|R|A|C|E|GATE

Upcoming Events Past Events

**Angel Tree Run 2024**

Singapore, Singapore 06.06.24 - 06.07.24

5 km From 35 S\$ - 165 S\$

**YOU REGISTERED**

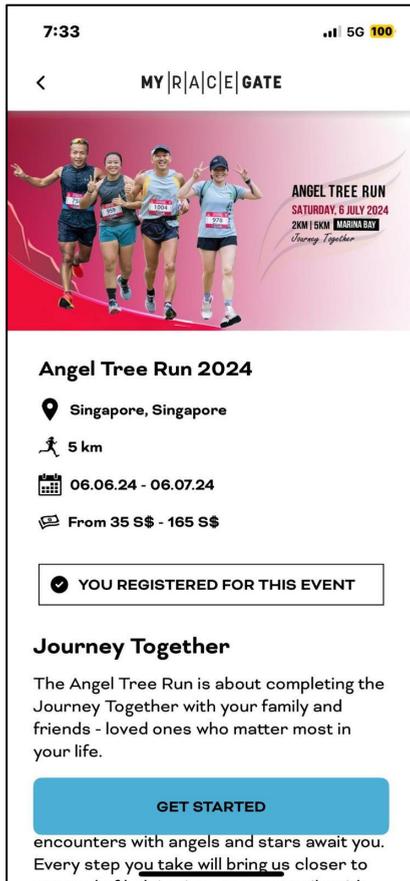
Explore My Events Achievements Improve

## VIEW YOUR EVENT

Under the “My Events” section, click on “Angel Tree Run 2024” to view the event details. See next slide.



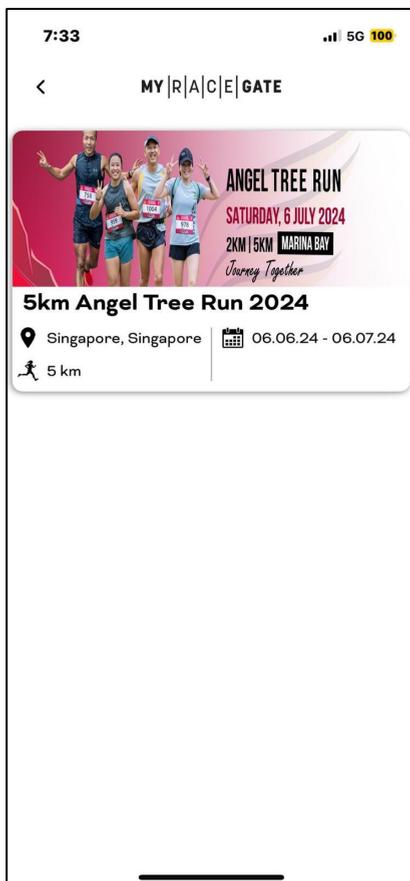
6



## EVENT DETAILS

View the event details here. Once you are ready, click “GET STARTED”.

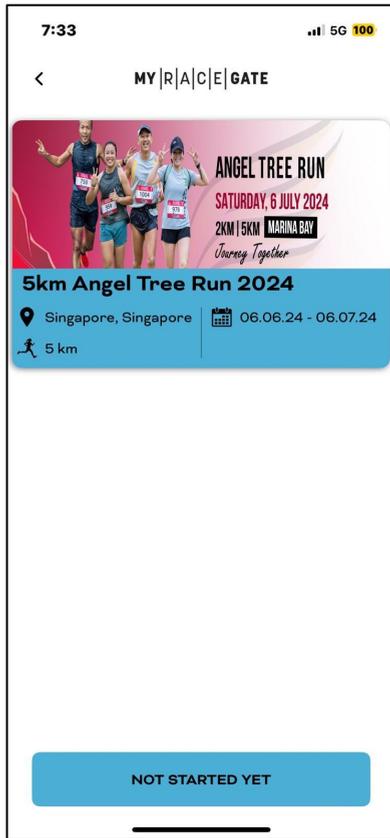
7



Click on the banner.

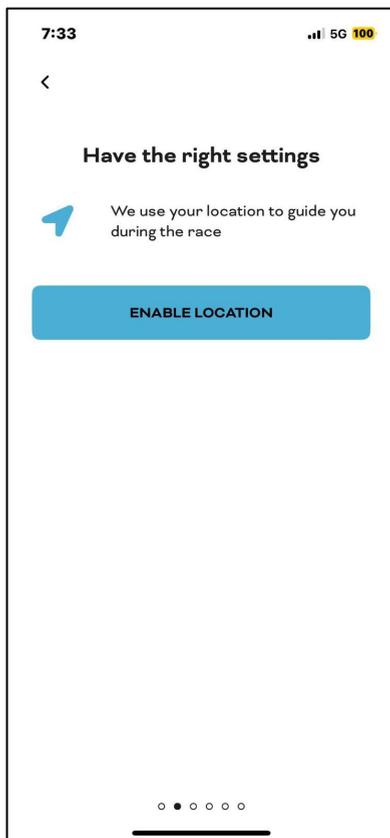


8



Click “NOT STARTED YET”.

9



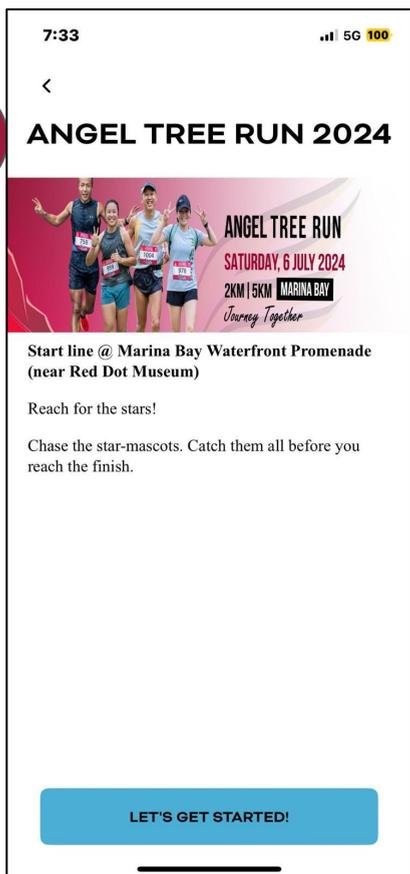
## LOCATION SETTING

Click “ENABLE LOCATION”.

You **MUST** enable location for the app to work!

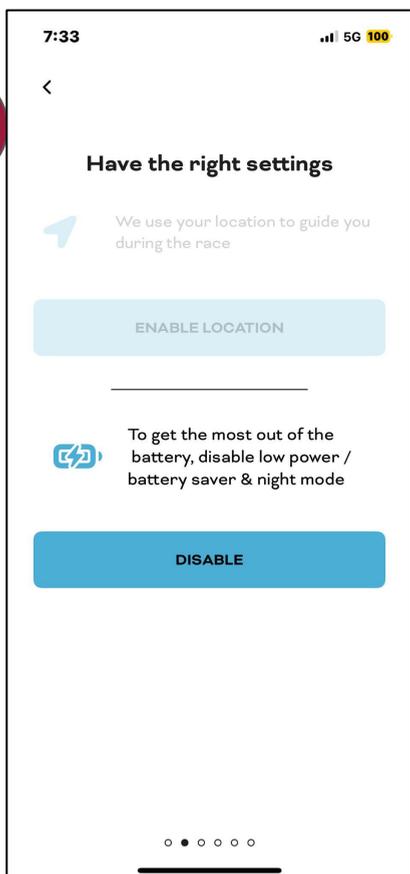


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Once you have enabled location, you should see this page.  
Click **“LET’S GET STARTED”**.

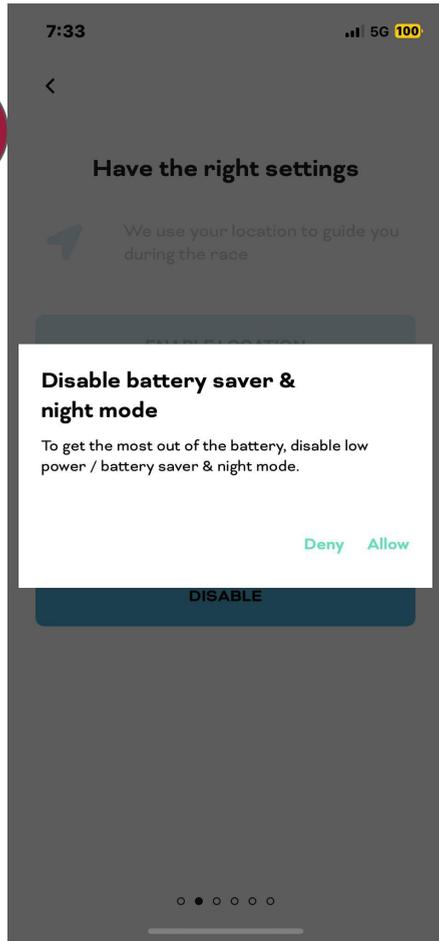
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## HAVE THE RIGHT SETTING

Click **“DISABLE”**.  
You **MUST** disable low power / battery saver & night mode for the app to work it’s best.

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## HAVE THE RIGHT SETTING

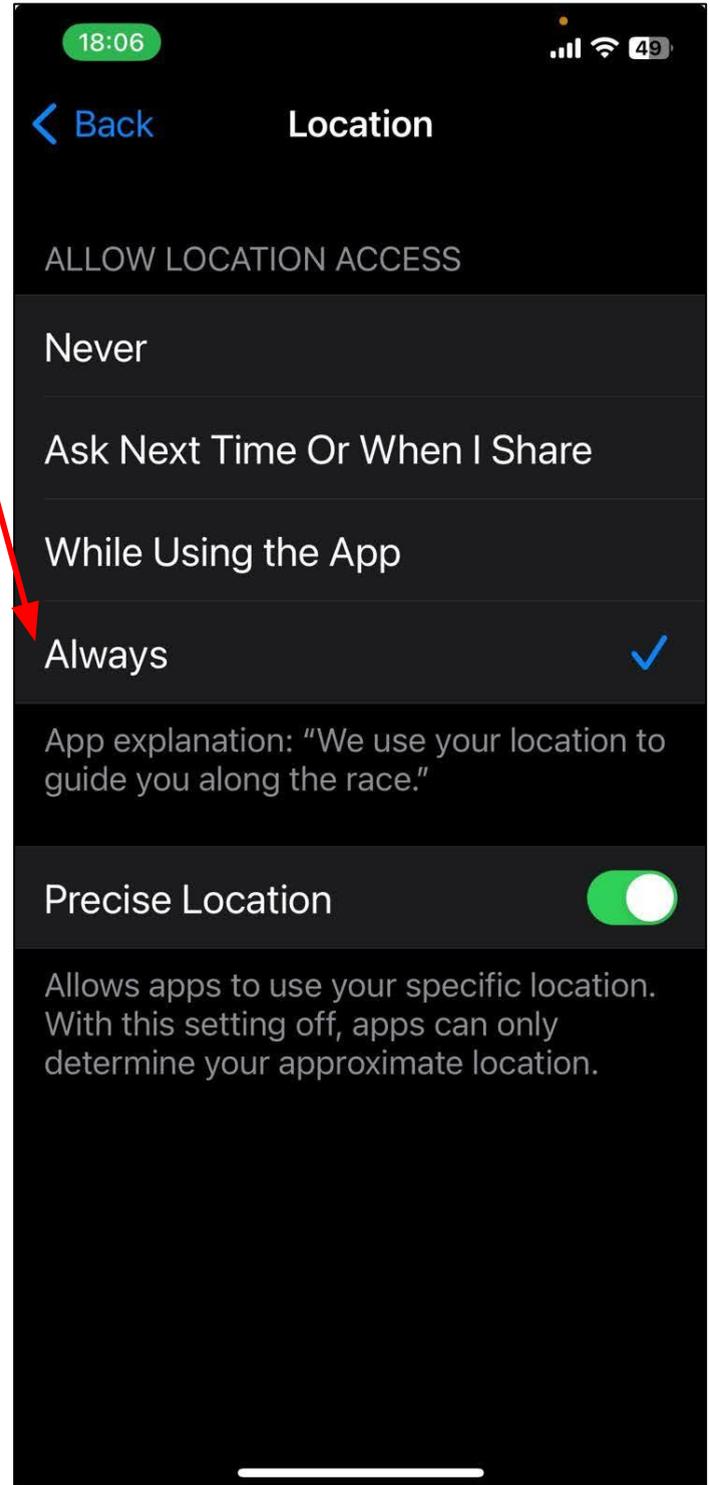
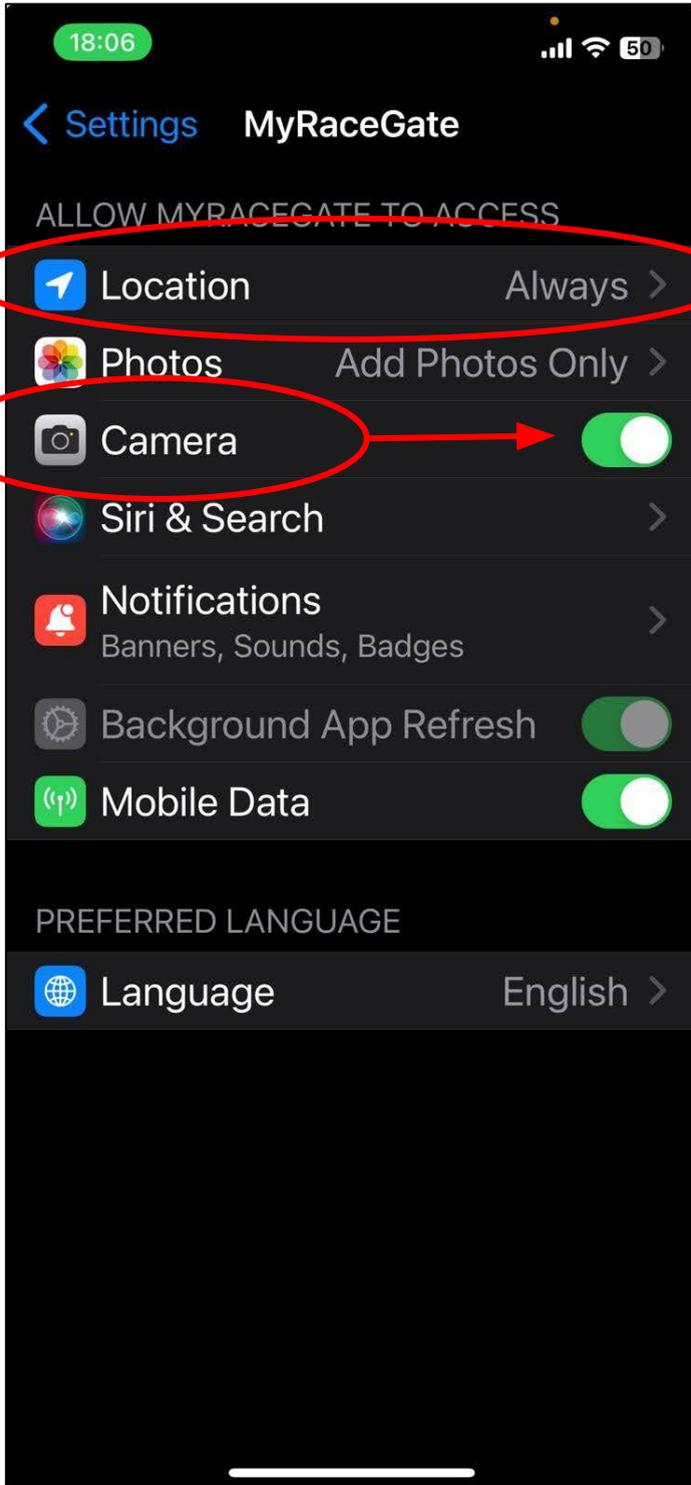
Click “**Allow**” to disable battery saver & night mode.

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## LOCATION SETTING

### IPHONE USERS:

Your settings page should look like this.

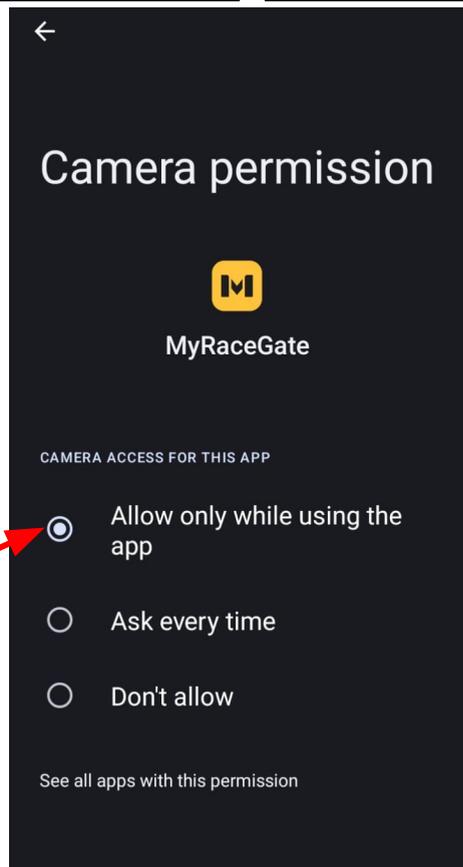
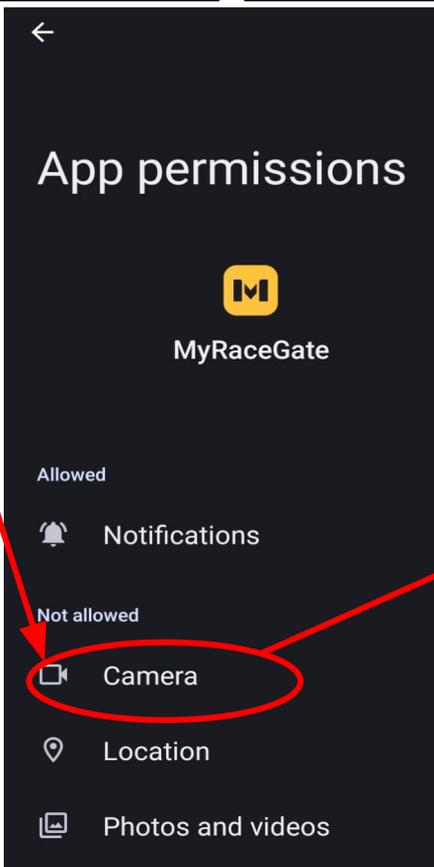
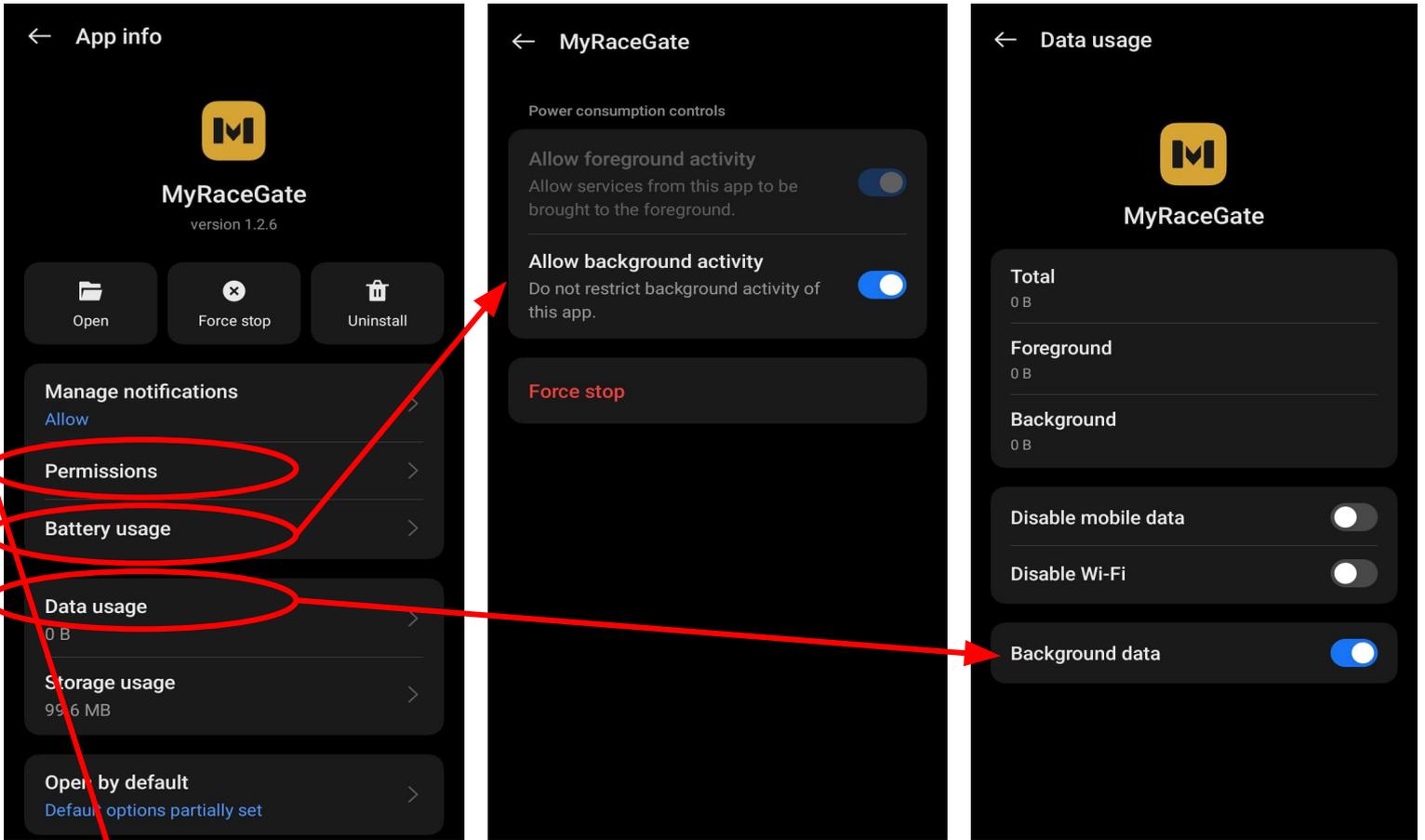


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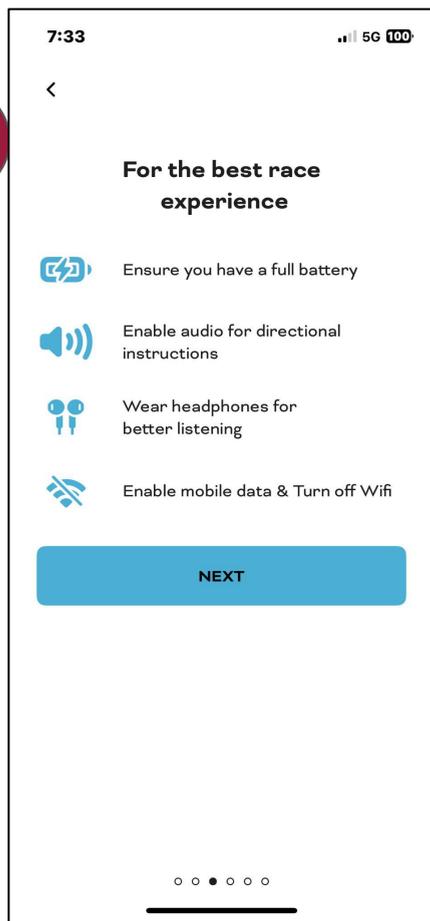
# LOCATION SETTING

## ANDROID USERS:

Your settings page should look like this.



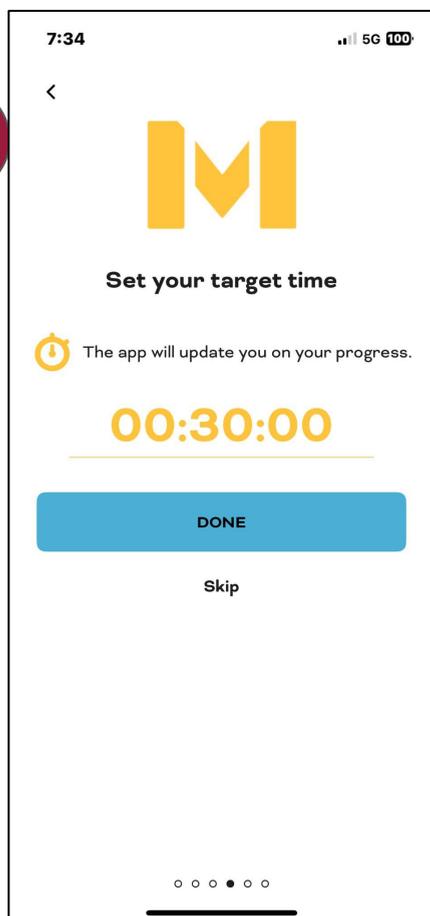
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## HAVE THE RIGHT SETTING

Ensure your phone settings are correct and that you have met the above criteria then click “**NEXT**”.

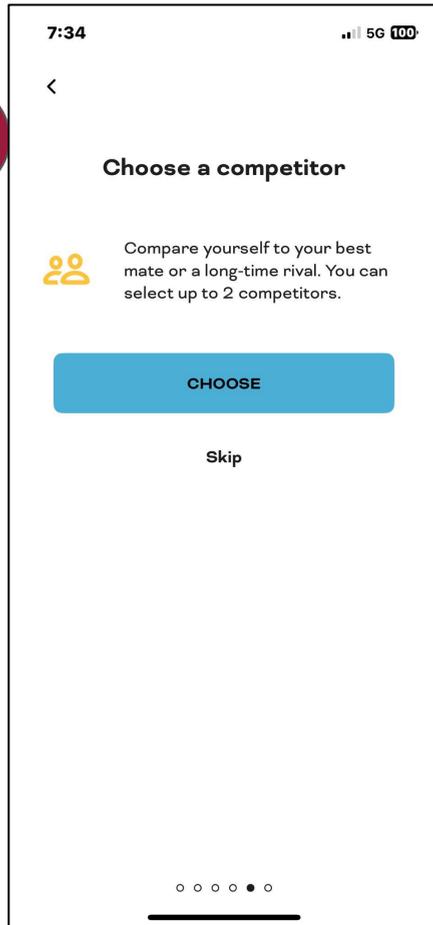
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## SET YOUR TARGET TIME

You may set a target time to complete your 5km run. The app will update you on your progress throughout the run.

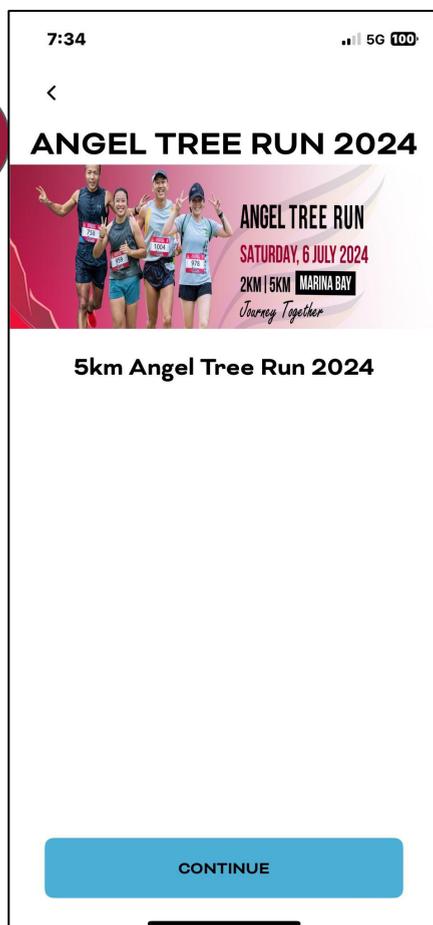
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## COMPETE WITH A FRIEND

You may choose up to 2 competitors to compete against!

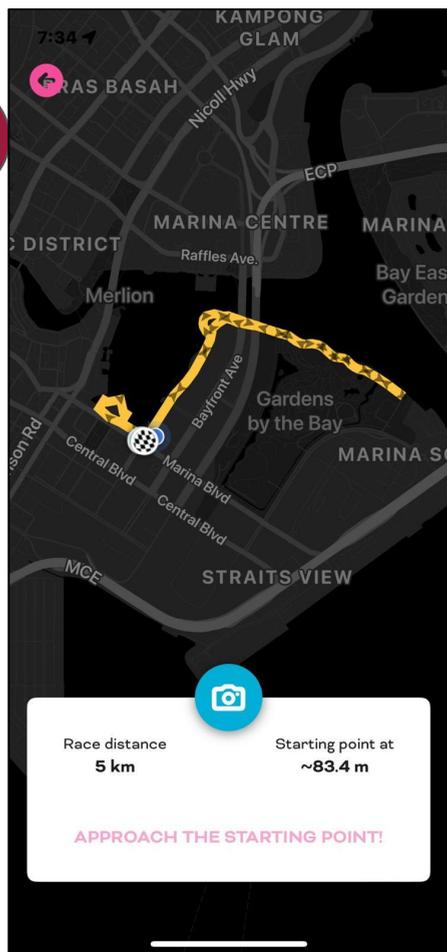
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Once you have set up the app, click “**CONTINUE**”.



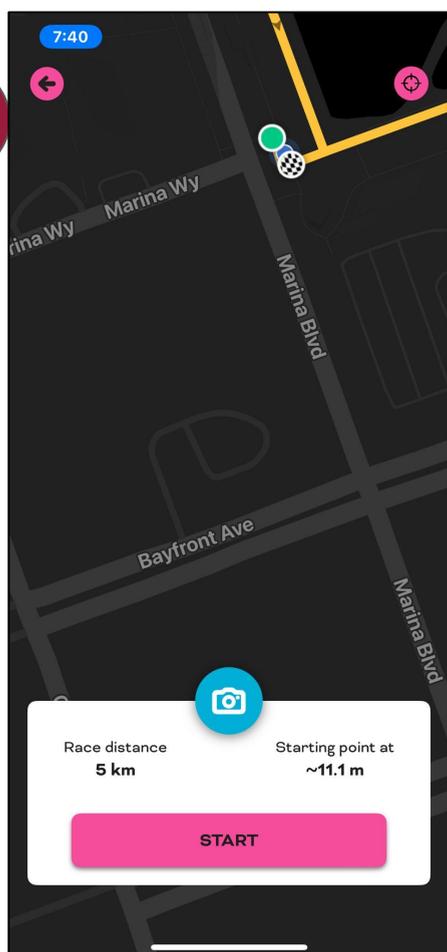
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## GET TO THE START LINE

The app will now guide you to approach the starting point. You will only be able to start the run once you are there.

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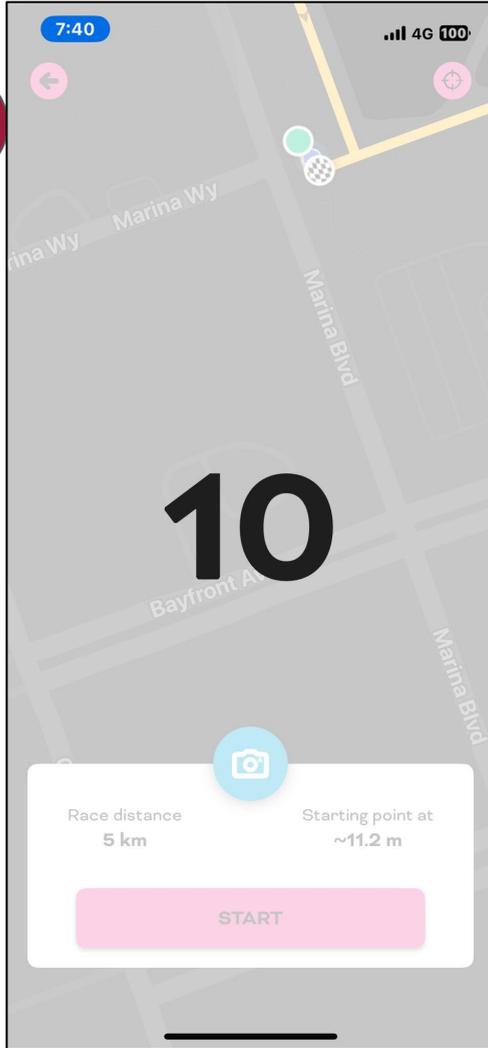
## GETTING STARTED

Once you have arrived at the starting point, please wait for the Emcee's command.

When the Emcee gives the signal, click the **“START”** button and listen to the start message.



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## ENJOY YOUR RUN

After you have listened to the start message, **WAIT** for the **10 sec countdown** to finish before starting your run.